

To Our Clients;

Like many other areas of veterinary and healthcare, our team is closely following the guideline from the Centers for Disease Control and Prevention, the World Health Organization, and other local and national health organizations. These practices are designed to protect both staff and patients from spreading infections. We continue to receive the most up to the minute information, and we have taken the following actions to date:

- We ask that you limit the number of people at an appointment to the minimum required to care for your pet.
- We are increasing the frequency and regularly scheduled cleanings and sanitation efforts throughout the hospital, especially in high trafficked areas. We use a cleaner specifically designed to ensure that our hospital is appropriately sanitized.
- Hand sanitizer is available at the front desk at check-in.
- We are recommending all employees to take precautionary health measures, including frequent hand washing, social distancing, and staying home when sick.
- We will be removing all magazines and books from the waiting area (you are welcome to bring your own).
- As always, we will continue to use personal protective equipment.
- As always, we will strictly follow sterilization of instruments and devices protocol.

If you, your family, or someone you have been in contact with have any symptoms of any type of illness, we are requesting that you call and cancel your next appointment.

If your pet requires urgent care or has a medical emergency, and you are ill, please arrange for a trusted friend, neighbor, or healthy family member to transport your pet to our hospital.

If you call ahead, we will gladly accommodate your representative and make appropriate arrangements.